Symptom Checker

How to access (Retirees must Log-in)
Expanded Access To Care And Support For COVID-19

We are committed to helping you protect your health by expanding your access to care, support and resources, including waiving cost sharing for COVID-19 tests and testing related visits during this national emergency.

Learn about COVID-19 resources available to you, including an online symptom checker, telehealth access, emotional support and more.

Questions?

Our Customer Service Advocates are available to assist you. Please call the number on the back of your plan member ID card (health insurance card) during the listed hours of operation.
Dashboard

Expanded access to care and support for COVID-19
We are expanding your access to care, support and resources to help you navigate through this unprecedented time.

Hello, View 1 Recommendation

Medicare Advantage ID: 9
View & Print Member ID Cards

View Your Claims
Manage Your Prescriptions
Find A Provider
Find An EOB

Resources

Check Your Symptoms Online
This tool helps assess your risk for COVID-19 and provides options for support.

Call Us for Emotional Support
Professionals are available to support your COVID-19 anxiety, fear or stress.

Wash Your Hands
View these simple ways to prevent diseases such as colds, flu and COVID-19.

VIEW ACCOUNTS & CLAIMS
Helping you stay informed about COVID-19

We are committed to helping protect your health by enabling you to get access to the right care including from the comfort of your home. Below you can find the most up-to-date information about prevention, coverage, care and support related to COVID-19. We are waiving cost sharing for COVID-19 testing and testing related visits during this national emergency, whether the testing related visit is received in a health care provider's office, an urgent care center, an emergency department or through a telehealth visit.

Care

Check Your Symptoms Online
This online symptom checker helps you assess your risk for COVID-19 and provides options for treatment, care and support.
CHECK MY SYMPTOMS

Schedule a COVID-19 Telehealth Visit
Telehealth visits allow you to talk with a doctor from the comfort of your home. Visit with a doctor by phone or video 24/7. We are also waiving member deductibles and copays for COVID-19 telehealth visits with local providers.
LEARN MORE

Call Your Doctor
If you believe you’ve been exposed to COVID-19 and are experiencing symptoms, call your Primary Care Provider (PCP) right away. Your provider will have special procedures for you to follow.

How to Get Tested
Only health care providers can order a COVID-19 test. There are many approved locations for getting tested. Your health care provider or your state’s Department of Health will help you find drive up or physical testing locations near you.
Let's assess your risk for coronavirus

Are you experiencing any of the following symptoms?

- Chills
- Cough
- Fever
- Difficulty getting enough air
- Sore throat
- None of the above

Submit